

**Job Title:** Chief Technical Officer (CTO)

**Salary:** £60k-£80k basic salary

This role will be accountable for leadership of all company technical operations including: excellence, strategic planning and development, innovation, efficiency, and compliance. Responsibilities will include managing technical operating costs, ensuring efficiency KPIs are met, service and product development and innovation.

### **Reporting structure**

Reports to: Operations Director

Key areas of responsibility:

- Leadership of individuals working across all technical operational functions
- Contribute to company margin performance by managing technical operating costs and delivery efficiency
- Contribute to strategic development, communication and adherence
- Develop and implement the technology strategy - ensuring it serves the company's overall business strategy
- Works with other departments to introduce new technologies to streamline company policies and rules
- Implement new approaches to improve the technological assets of the company
- Oversees IT budgets to make sure there are no unnecessary expenditures and identify efficiency savings across all areas of the business
- Develops and directs all networking safeguards to reduce the risk of outside breaches and protect sensitive internal and external client information
- Develops and implements all internal communication systems, such as SharePoint, email and instant messaging
- Plans and implements appropriate technical standard operating procedures (SOPs) and policies
- Evaluates new technology and makes recommendations on technological solutions
- Uses technological assets to help ease use for employees and clients
- Manages any digital media assets
- Consistently evaluates technical efficiency and makes changes as necessary
- Produces and delivers presentations to board of directors and chief executive officer and external clients where required
- Develops and enhances the company's website to increase site traffic
- Identifies competitive advantages and technological trends
- Directs the development and implementation of policies in instances of a breach
- Lead the technical development roadmap and innovation workstreams
- Lead and manage all IT suppliers and contractors
- Contribute to the development and execution of company values and the development of culture
- Contribute to the development, delivery and reporting of an evidence base and corporate KPIs
- Lead the development of new services and product development and testing
- Ensure continued compliance and adherence to good practice standards, contracts, guidelines, and maintain or attain any required specific certifications

#### Key attributes and competencies

- Proven leadership style and a demonstrated ability to communicate and execute strategy
- Proven self-starter, commercially focused, detail-oriented and highly motivated
- Highly planned and organised over a 5-10 year time window
- Proven track record in technical operational efficiency
- Experience in managing Profit and Loss, cashflow models, and balance sheets
- Planning and managing technical roadmaps and 5 year development projects
- A deep understanding of the NHS technical environment, future strategies and operation
- Experience of working within the NHS technical operating environment
- Strong knowledge of budget management and business processes
- Proven track record of technical operational excellence and delivery
- A detailed understanding of the critical areas of compliance and regulation within a healthcare technology and data environment
- Strong process development, process management and process documentation
- A strong management and people management record
- Strong influencing and negotiating skills
- Excellent verbal and written communication
- Highly-polished presenter
- Organised and disciplined
- Confident and decisive
- Determined and committed to success

#### **Professional experience**

- Degree in Computer Science, Engineering or related field
- Proven experience in a CTO or similar leadership role
- Extensive technology and software development experience in a life science and/or healthcare environment
- A track record of over 5 years working in or in partnership with the NHS
- A strong understanding of the technology and data landscape within life science and healthcare
- Minimum of 10 years of leadership experience and people management
- Proven experience of strategic technical development and execution over 5 years
- Experience of working in an agile and entrepreneurial environment
- Experience of implementing Data Security Policies, incorporating ISO27001, Information Governance of Healthcare Data and GDPR compliance.
- Extensive knowledge of healthcare technology landscapes, policies and drivers
- Extensive experience with management of large, complex projects and teams
- Experience of cultural and corporate value development

Applications or enquiries to be sent to [caroline.hastie@fendixmedia.co.uk](mailto:caroline.hastie@fendixmedia.co.uk)